

## **Cope Creek Animal Hospital Boarding Policy**

A non-refundable \$35 deposit will be required to hold your reservation. Please call ahead to reserve kennel facilities as soon as you know the dates you will require for your pet. Boarding charges are calculated by the day starting at 10am not by the night. Pets can be dropped off or picked up during regular business hours: Monday 8:30 am until 4:30 pm. **There are no pick-ups or drop offs on Saturdays, Sundays or holidays. Holidays do require an additional \$10 fee.**

**We require all pets to be up-to-date on vaccines:** Rabies and Distemper for cats; Rabies, Distemper/Parvo, Bordetella (kennel cough) and Canine Influenza for dogs. If not up to date on vaccines the vaccines will be administered by one of our veterinarians. In addition, all pets must be free of parasites, internal (as evidenced by a negative fecal exam. If the pet is showing symptoms of parasites or fleas/ticks **A treatment product will be administered and you will be charged.**

CCAH feeds the kenneled pets Hill's Science Diet Sensitive Stomach food. Clients are encouraged to bring their own food, especially for sensitive pets and puppies. An abrupt change in diet may cause intestinal upset. All food should be labeled with your pet's name.

Clients may bring beds and/or blankets from home to give their pet something familiar during their stay. It is not required. **Due to the possibility of chewing or soiling, CCAH will not be held responsible for the loss or destruction of any items left with pets during boarding.**

Boarding can be stressful for some pets. Day to day hospital activities contribute to disrupting your pet's normal routine. This kind of stress can cause some pets to not eat in their usual manner, lose sleep, chew/destroy bedding or toys, or possibly develop diarrhea. All of these situations are closely monitored. One advantage of boarding at Cope Creek Animal Hospital is your pet has a staff of veterinarians available to diagnose and treat any problems or issues that may come up during their stay.

Every effort will be made to reach you at your contact number on file before any treatment plan has begun. Any problem that develops with your pet will be treated as deemed best by our veterinarians and the client assumes full responsibility for the expense of treatment. Our first priority is always the health and safety of your pet.